

Guardian Satisfaction Survey Outcomes 2010	Agree	Disagree	Overall Satisfaction
1. I have seen improvement in my child's behavior?	93.50%	6.50%	93.50%
2. I feel free to voice my concerns/complaints when necessary?	100.00%	0.00%	100.00%
3. CFT mtgs are facilitated on a regular schedule?	100.00%	0.00%	100.00%
4. CFT mtgs provide me with the needed updates/progress?	100.00%	0.00%	100.00%
5. Staff/management is attainable when I need them?	93.50%	6.50%	93.50%
6. Staff show respect to my child and believes that my child can change?	100.00%	0.00%	100.00%
7. Staff show respect to me as a Parent/Guardian/Caretaker?	100.00%	0.00%	100.00%
8. Staff is sensitive to my child's ethnic/cultural background?	100.00%	0.00%	100.00%
9. I would recommend this agency to a friend or co-worker?	100.00%	0.00%	100.00%
10. Up until this point in time, I like the services that my child has received?	100.00%	0.00%	100.00%