

Consumer Satisfaction Outcomes 2016:Residential Level II	Agree	Disagree	Overall Satisfaction
Do you feel that the service that you are receiving is helping you?	11	1	92%
Are you treated with respect from staff working with you?	12	0	100%
Do you feel that you have input into your person centered plan?	12	0	100%
Do you feel that the residential facility is nice and clean?	11	1	92%
If needed, do you feel comfortable to complain and share a concern with staff working with you?	12	0	100%
Do you feel that the residential treatment you are receiving are helping you make overall improvements?	12	0	100%

Consumer Satisfaction Outcomes 2016: Residential Level III	Agree	Disagree	Overall Satisfaction
Do you feel that the service that you are receiving is helping you?	15	1	94%
Are you treated with respect from staff working with you?	14	2	88%
Do you feel that you have input into your person centered plan?	15	1	94%
Do you feel that the residential facility is nice and clean?	15	1	94%
If needed, do you feel comfortable to complain and share a concern with staff working with you?	15	1	94%
Do you feel that the residential treatment you are receiving are helping you make overall improvements?	15	1	94%

Consumer Satisfaction Outcomes 2016: Day Treatment	Agree	Disagree	Overall Satisfaction
Do you feel that the service that you are receiving is helping you?	37	5	88%
Are you treated with respect from your staff	35	7	83%
Do you feel that you have input into your person centered plan?	33	9	79%
Do you feel that the facility in which you receive services is nice and clean?	33	8	80%
If needed, do you feel comfortable to complain and share a concern with staff working with you?	33	9	79%
Do you feel that the day treatment services you are receiving are helping you make overall improvements?	38	4	90%

Consumer Satisfaction Outcomes 2016: Intensive In-Home	Agree	Disagree	Overall Satisfaction
Do you feel that the service that you are receiving is helping you?	16	1	94%
Are you treated with respect from staff working with you?	17	0	100%
Do you feel that you have input into your person centered plan?	16	1	94%
Do you feel that you get the individual attention that you need?	17	0	100%
If needed, do you feel comfortable to complain and share a concern with staff working with you?	17	0	100%

Consumer Satisfaction Outcomes 2016: Outpatient	Agree	Disagree	Overall Satisfaction
Do you feel that the service that you are receiving is helping you?	36	0	100%
Are you treated with respect from staff working with you?	36	0	100%
Do you feel that you have input into your treatment plan and the goals that are set for you?	33	3	92%
If needed, do you feel comfortable to complain and share a concern with staff working with you?	34	2	94%