

Stakeholder Satisfaction Outcomes 2016	Strongly Agree	Agree	Somewhat Disagree	Disagree	N/A	Overall Satisfaction
FBHS staff maintain a positive demeanor	25	20	1	0	0	98%
FBHS staff accept feedback appropriately	18	27	1	0	0	98%
FBHS staff demonstrate knowledge of the consumer's mental health needs	24	22	0	0	0	100%
FBHS appear well trained and suited for the job	20	26	0	0	0	100%
FBHS staff respond to crisis in a timely manner	17	28	0	0	1	100%
Pertinent client issues are brought forward at CFT meetings are resolved	19	27	0	0	0	100%
FBHS staff make sure that the client is a part of each CFT meeting	24	20	1	0	1	98%
As a member of the CFT, I feel that I have the opportunity to voice any concerns that I may have and that my concerns are addressed.	30	14	2	0	0	96%
Overall, FBHS services have been effective	24	21	1	0	0	98%
I would recommend FBHS services to others	29	17	0	0	0	100%